



I will explain now.



Bây giờ tôi sẽ giải thích.



これから説明します



ผมจะอธิบายให้คุณฟัง



Je vais vous l'expliquer.



## Service Description

Multilingual communication is possible regardless of location or number of people.

Voice translation is available in 13 languages.

What VoiceBiz Remote can do

01

From your terminal to the other party  
And translate it to a terminal  
In the world.

02

With many foreigners at once  
In their own language  
We can communicate.

03

You can communicate in your native language with foreigners who are not there.



### Supported Languages

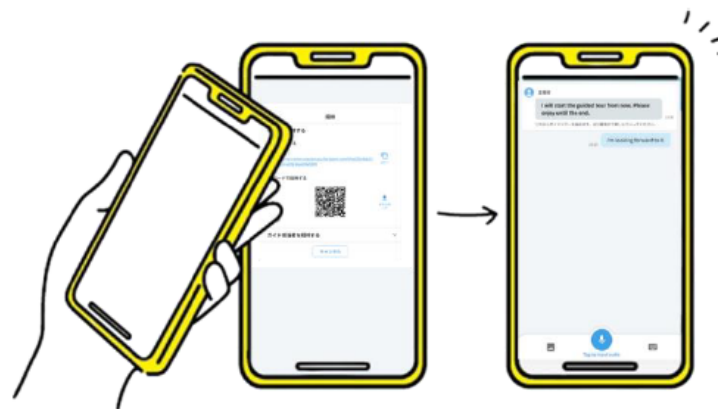
- Japanese: Japan
- Chinese (Simplified): China
- Korean: Korea
- Vietnamese: Vietnam
- Myanmar: Myanmar
- Spanish: Spain
- Tagalog: Philippines
- English: USA, UK
- Chinese (Traditional): Taiwan
- Indonesian: Indonesia
- Thai: Thailand
- Brazil Portuguese: Brazil
- French: France

\* Due to the machine translation, there is a possibility of mistranslation.  
\* The translation accuracy varies depending on the language.

# Service Description

## How to use

No special application or terminal is required. Participants can easily access the site using a dedicated login URL or QR code.

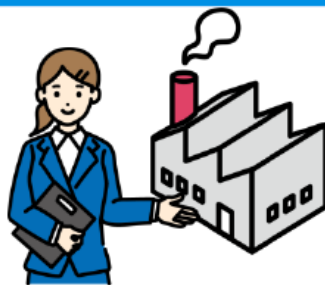


### Browser Requirements

- Via PCs, smartphones, tablets, etc.  
You can use it.
- When using a smartphone or tablet  
Android: Chrome Update  
iOS (except iPod Touch): Safari update
- When using a PC  
Windows: Edge up to date, Chrome up to date  
Mac: Chrome latest

## Key Use Cases and Capabilities

### Plant tours and guided tours



- [Functions that can be used]
- Fixed phrase function
  - Hands-free function
  - Voice recognition registration function
  - Notification function
  - Functions linked to loudspeakers

### Shows / Events



- [Functions that can be used]
- Hands-free function
  - Projection function
  - Voice recognition registration function
  - Linkage function with PA equipment



To a real-world case study column  
Available on our website!

## Expected usage scenarios for facilitating communication at exhibitions

<b>[Basic communication within the booth]</b>	
1 <b>Smooth product and service explanations for Japanese visitors</b>	Even if your staff does not speak Japanese, they can use VoiceBiz Remote to directly explain the features of your products and services to Japanese visitors. Real-time translation allows for a faster, more personal response than using an interpreter.
2 <b>Negotiations with Japanese partner companies and buyers</b>	VoiceBiz Remote is extremely useful for business negotiations with Japanese companies. It allows for smooth discussion of detailed business matters, such as price negotiations, confirmation of contract terms, and future prospects. It also makes it easier to convey even the finer nuances, helping to build trusting relationships.
3 <b>Responding to technical questions and in-depth discussions</b>	VoiceBiz Remote is also useful when Japanese people have technical and detailed questions about your products and technologies. Engineers and staff can answer questions directly, using technical terms, and hold in-depth discussions.
4 <b>Multilingual communication with visitors from overseas</b>	Japanese exhibitions also have exhibitors and visitors from other countries. With VoiceBiz Remote, you can smoothly communicate not only with Japanese but also with overseas visitors and partners who speak a variety of languages.
5 <b>Supplementary explanation of the contents of various documents and catalogs</b>	Even if your company's materials and catalogs are only available in a foreign language, you can use VoiceBiz Remote to provide supplementary explanations in Japanese on the spot. By adding explanations in Japanese, you can deliver your company's information to more visitors.
<b>[Efficient operation and information gathering]</b>	
6 <b>Cooperation with exhibition staff and management office</b>	There are many interactions with Japanese exhibition staff and management offices, including setting up at the venue, renting equipment, running the event, etc. With VoiceBiz Remote, you can give instructions and ask questions smoothly, preventing problems before they occur.
7 <b>Interacting with Japanese suppliers and service providers</b>	During the exhibition, you may need to communicate with suppliers and service providers in Japan. With VoiceBiz Remote, you can easily communicate and make the necessary arrangements.
8 <b>Coordination and coordination with Japanese staff</b>	If you have Japanese staff at your booth, you can use VoiceBiz Remote to smoothly assign roles within the booth and give instructions on how to interact with visitors.
9 <b>Casual interactions during breaks and outside the booth</b>	Not only in the booths, but also unexpected encounters in the break areas and aisles can lead to business opportunities. With VoiceBiz Remote, you can immediately start a conversation even if you meet a Japanese person in an unexpected place.



## Expected usage scenarios for facilitating communication at exhibitions

<b>[Strategic use and added value]</b>	
10	<p><b>Gathering information on other companies' booths in the Japanese market</b></p> <p>You can visit other companies' booths and use VoiceBiz Remote to understand product explanations and parts of conversations with visitors, which will help you understand trends and behavior in the Japanese market.</p>
11	<p><b>Sharing information and providing feedback within the company</b></p> <p>After the exhibition, when sharing feedback, questions, and business discussions received from visitors within the company, VoiceBiz Remote's translation history is useful. This allows you to bring back accurate information and use it in your future market strategies.</p>
12	<p><b>Improving brand image through "hospitality"</b></p> <p>Even staff who cannot speak Japanese can communicate in simple Japanese, such as "Is there something I can help you with?" and "Thank you for coming." Providing attentive hospitality will leave a good impression on Japanese visitors, helping to improve your company's brand image.</p>
13	<p><b>Strengthening response capabilities to walk-in visitors</b></p> <p>Even if you are a visitor without an appointment or someone who just happens to be passing by your booth, you can proactively approach them without hesitation and convey the appeal of your products and the contents of your exhibits. Don't miss out on unexpected business opportunities.</p>
<b>[Long-term perspective]</b>	
14	<p><b>Use at dinner parties and networking events</b></p> <p>VoiceBiz Remote is also useful before and during the exhibition period when you are dining with business partners or participating in industry networking events. It allows you to smoothly hold casual conversations other than business, and build deeper relationships.</p>
15	<p><b>Learning and improving your exhibit experience</b></p> <p>You can review your experiences and communication issues from the exhibition using the translation history in VoiceBiz Remote and use them to plan your next exhibition. This will help you make continuous improvements.</p>
16	<p><b>Promoting understanding of Japanese culture and business practices</b></p> <p>Through conversation with Japanese people, you will have more opportunities to directly come into contact with Japanese culture and business practices. Communication via VoiceBiz Remote will help you deepen your understanding of real-life information and nuances that cannot be obtained through text alone.</p>

## Frequently Asked Questions (Q&A) for the translation app "VoiceBiz Remote for HVAC&R 2026"

1	<b>What is special about HVAC&amp;R 2026?</b>	The Japan Refrigeration and Air Conditioning Industry Association (JRAIA) plans to pick up some specialized words and homonyms used in the HVAC&R industry and register them in the dictionary in four languages (Japanese, English, Chinese, and Korean) in advance. This will enable the app to be used as a translation app specialized for use in the HVAC&R industry.
2	<b>What is ID?</b>	You can open a chat room on the web for each ID. Participants can easily join a chat room using a dedicated login URL or QR code. If you want to open multiple chat rooms at the same time, you will need multiple IDs.
3	<b>Do I need a dedicated device?</b>	No dedicated device is required. Compatible with iOS (iPhone, iPad) and Android smartphones and tablets. Browser operating environment ■ For smartphones and tablets Android: latest version of Chrome, iOS (excluding iPod Touch): latest version of Safari ■ For PCs Windows: latest version of Edge, latest version of Chrome, Mac: latest version of Chrome
4	<b>Can I use it offline?</b>	VoiceBiz Remote is powered by a cloud-based translation engine and requires an internet connection.
5	<b>How accurate is the translation?</b>	TOPPAN combines its many years of translation technology with AI technology, aiming for high translation accuracy. However, translation accuracy varies depending on a variety of factors, including the speaker's pronunciation, speaking speed, the presence or absence of technical terms, and ambient noise. As it is intended for use in business situations, a high level of accuracy is expected, but perfect translation is not guaranteed.
6	<b>Is my translation history saved?</b>	Logs can be downloaded for each chat room. Logs will accumulate until the chat room is deleted.
7	<b>Can I register frequently used descriptions or words?</b>	By registering frequently used explanatory text in advance, you can quickly translate it just by operating the screen.
8	<b>Is there a limit to the number of participants in a call?</b>	There is no limit to the number of participants.
9	<b>What is the support system like?</b>	An operation manual is available. We also have an email support desk (9am - 6pm weekdays) where you can inquire.
10	<b>Are there any tips to improve the accuracy of voice recognition?</b>	Use the device in a quiet environment. Stand close to the microphone and speak clearly. Speak at a normal speed (not too fast or slow). Limit backbiting and hesitation.